INFORMATION PROFICIENCY | SIGMA DATA

CASE STUDY

ROAD SAFETY COMMISSION

Road Safety Commission WA

Records Management in Record Time

SNAPSHOT

Customer

WA State Government

Industry

NSW Local Government

Overview

Up until recently, RSC have been using MainRoads HPE RM system. Now as an agency in their own right, RSC require their own EDRMS.

Objectives

- ID & extract RSC dates
- Move to 100% cloud hosted environment
- Minimal business disruption

Services Provided

To achieve the required outcomes the following services where provided:

- Scoping & Design
- Migration
- Support cloud hosting

The Client

In 2008 the State Government devised the Towards Zero Strategy which aimed to reduce road fatalities and serious injury by 40% by 2020, by focussing on safe vehicles, roads, speeds and driver behaviour. Since then, there has been a 34% drop in the fatality rate in WA. However from 142 crashes in 2015, 161 people still perished on WA roads. Information Management and Information Governance plays a crucial role in the capture, assessment and prevention of fatal road accidents.

The Challenge

RSC were previously within MRWA, and existing records were hosted on MRWA's HPE RM solution. DTWD were to provision cloud infrastructure for RSC's HPE RM solution and manage the migration. RSC data needed to be identified and migrated out to their new infrastructure, with minimal disruption to MRWA, DTWD and RSC. RSC is required to comply with RM regulations. Without a comprehensive, policy based solution like HPE RM, RSC would be non-compliant.

The Information Proficiency Solution

HPE Records Manager provided a trusted and proven solution that met RSC's information governance requirements. HPE RM is well supported in WA and enables future improvements like automation. The solution was deployed 100% in the cloud, no on premises infrastructure was used. The rollout was completed within a very aggressive timeframe. The configuration used for RSC was based on MRWA's HPE RM installation, with many changes to accommodate the smaller business. Over 100,000 records were migrated, including physical and electronic

Business Benefits

- RSC are now able to meet their governance and compliance requirements using a cloud based deployment of HPE RM.
- This solution further enables RSC to continue their good work to reduce road fatalities in WA while managing costs down through automation, workflow and cloud infrastructure.

Information Management and Technology Professionals

Providing a range of services focused within the Information Management and Technology industry. We work hard to understand our client's requirements.

We have experienced and certified professionals throughout Australia, who are continuously maintaining their knowledge on relevant legislation, standards, best practice, current trends and technologies.

We supply and support a range of EDRMS and Scanning software solutions

We develop our own range of productivity and connectivity tools to extend your existing investment in ABBYY, Kofax, Content Manager and Records Manager (TRIM).

We have a quality reputation with all of our work being referenceable. Our clients engage us for our experienced teams, effective delivery, project management and outsource capability.

We strive to build lasting relationships with our clients, ensuring that we support continuous improvement and maturity of processes and systems.

We are ready to assist your organisation; we have end to end capability in all areas of information management, including strategy development, business analysis, organisational change, business transformation, process design, managed services, consulting, solution development, deployment, training and support.

Quality is our Signature!